



Hands On Training for Hands On People



Bring HP DesignJet Service Qualification Training in-house for your team

These intensive hands on sessions teach the best practice approaches that help to ensure efficient field support and repair activities. The training also fulfills a key requirement in the certification process that is required for the provision of warranty and CarePack services.

HP Service Qualification policy –

"Each partner engineer must hold the required Service Qualification for all products they are supporting to be eligible to deliver Warranty and CarePack services."

The fastest way to get your team certified to install, support and service the most current HP DesignJet wide format printers is to have us bring the training to you. We can work with groups as small as 2 technicians so our onsite training is an excellent option for teams of any size.

Site Requirements for Onsite Training

Classroom style training area – there are presentation materials that require seating and workspace for participants to follow along and take notes in the student materials that will be supplied. This is easy to work around if space is limited

Printers – we generally use a ratio of 1 printer for up to 3 technicians. Each team will also need tools, power and enough space to perform a full tear down followed by a rebuild and various performance tests.

Duration – Single Designjet Family will be covered in a 3 day session and 2 families can be covered in a 5 day session. If the training session covers 2 DesignJet families it will require printers from each family.

Onsite Class Content

Training content key topic categories –

1. Product Introduction
2. Install, Set Up and Config
3. Use and Maintain
4. Support: Troubleshooting
5. Support: Hardware Service and Repair**

The combination of two courses requires an equipment changeover on the Wednesday, usually coordinated to take place during the lunch break.

Onsite Class Pricing USD

Example Prices for 3 Day Sessions

- 2 techs – \$6,000.00
- 3 techs – \$7,200.00
- 4 techs – \$8,400.00
- 5 techs – \$9,600.00
- 6 techs – \$10,800.00

Prices include all instructor travel expenses

Sessions can normally be arranged within 3 to 6 weeks of request

For more info or to request a session for your team please visit –

<https://skills4techs.com/onsite-training/> or contact jim@skills4techs.com

We look forward to working with you and your team!



Skills 4 Techs Americas Inc.